

i365™ EVault SaaS – The Premier Managed Service for Secure Online Backup and Recovery

CoreXchange has partnered with industry leader i365™ Inc., EVault, a Seagate Company®, to provide CoreXchange customers secure online backup and data recovery services. EVault Protect backs up an entire organization's business-critical data to one of i365's secure data centers. Safe and offsite, the encrypted data is available online at all times for immediate, user-initiated recovery. EVault Protect works seamlessly in an organization's existing infrastructure with no additional hardware required.

Instant, offsite backup. EVault SaaS backup immediately transfers backup data offsite to a secure data center via CoreXchange's Network Access Exchange. Online backups are conducted automatically and without human intervention.

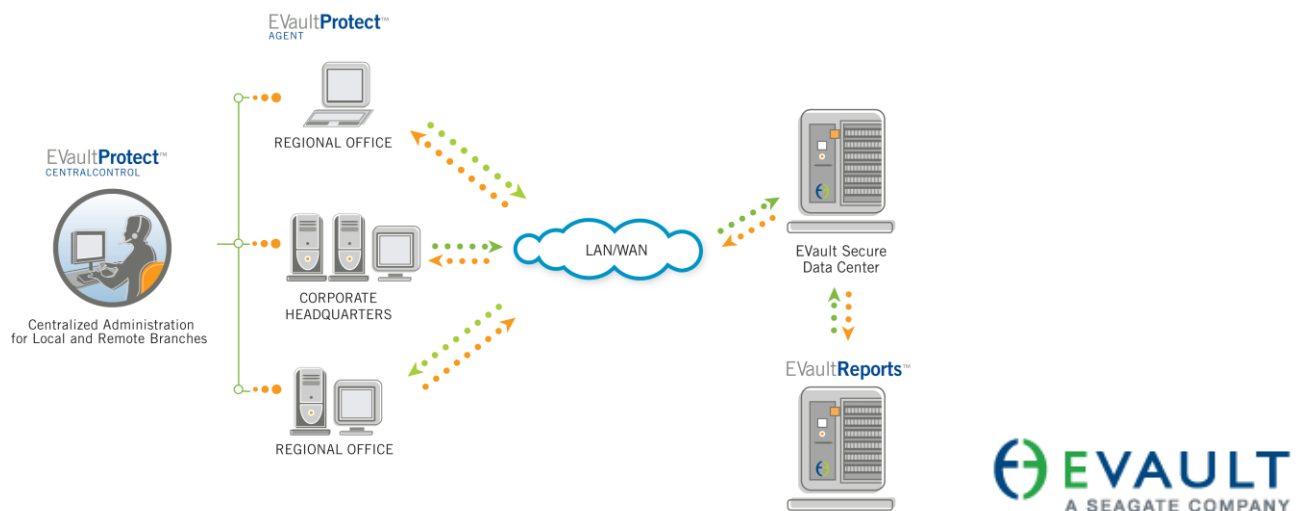
Fully automated. EVault SaaS backup is a completely customizable managed service. Once configured, no manual intervention is needed to get backups from servers or desktops to the storage vault. Fully automated, online backup reduces associated manpower and equipment costs and minimizes human error.

EVault SaaS backup leverages CoreXchange Internet Access Services or any other Internet connection to enable administrators to manage multiple online backup and recovery processes from a web browser.

EVault Protect Architecture. EVault SaaS backup, the premier managed service for secure online backup and recovery is based on EVault InfoStage™ software.

Key Benefits

- Instant, offsite backup
- Fully automated
- Rapid Recovery 24x7x365
- Web-based management portal
- Comprehensive reporting
- Assists with regulatory compliance (HIPAA, Patriot Act, Sarbanes-Oxley)



The EVault logo is a registered service mark of EVault, Inc



Rapid recovery 24x7. Restores of individual files, directories, or entire disk volumes are achieved quickly and reliably with unparalleled accuracy. A point-in-time backup is taken during scheduled sessions. In the event of a restore, the exact data from any previous backup is recovered, ensuring complete system integrity when restoring multiple files or an entire server. Data is always available and online for immediate restore without additional administrator intervention.

Comprehensive Web-based management tools. Management tools simplify the protection of business-critical data across a network of computers and servers in multiple offices.

- Web CentralControl allows users to manage and monitor their backups through a centralized web interface— accessible anytime, anywhere. Wizards simplify the setup and administration process. Customizable views facilitate flexible agent management while role-based user access allows delegation of backup tasks.
- Comprehensive information about storage and backup activity is available through a web-based portal.

No capital investment. EVault SaaS backup requires no upfront costs such as expensive tape media, hardware and software. Backup agents install easily on existing servers and desktops. Backup data can be sent over existing private networks or the Internet using industry-standard encryption.

End-to-end security. EVault SaaS backup makes it easy for organizations to comply with regulations governing electronic storage and access to confidential data. Before transfer, backup data is encrypted and remains encrypted until it is restored to the client computer. There are no “back door” decryption keys. Only the individual that created the password can access the backup data. This automated process, coupled with detailed reporting, also gives regulators rapid access to a clear view of the chain of custody of stored information, should it be required.

World-class support. CoreXchange and i365’s EVault complement their technology solutions with the highest quality customer service and support. Highly-trained CoreXchange support professionals are available 24x7 to provide rapid solutions, and escalate to CoreXchange Engineering or i365 EVault if required.

Features & Benefits

Feature	Benefit
Automated, disk-to-disk process	Elimination of tape media management optimizes backup and recovery processes, reducing manual handling and possible errors.
Comprehensive web-based management tools	Simplifies the data protection environment with a centralized web management portal and a reporting web portal.
End-to-end encryption	Data remains continuously encrypted while in storage and during over-the-wire transmissions. Decryption following a restore only occurs when the encryption key holder enters the pass code.
Performance Tuning	Patented and patent-pending technologies maximize the efficiency of the backup process from beginning to end, speeding up backups and reducing storage footprints.
Optimized Exchange Backups	Minimize the Recovery Time Objective (RTO) for Exchange environments.
Application Integration	Enables seamless interoperability with important applications such as Exchange, SQL Server, Microsoft Cluster Services, and Oracle.
Industry-leading OS Support	Cost-effectively protects multiple platforms and applications, including Windows, NetWare, Linux, Solaris, HP-UX, IBM AIX, and IBM iSeries.
Bandwidth Throttling	Minimizes impact on other applications during backup window to maintain specific quality of service.