



Use **CoreXchange Network Monitoring** to replace or expand your current monitoring systems and reduce downtime due to hardware, software, system or process failures. Avoid the challenges that compromise the availability of applications to your customers and end-users.



BASIC MONITORING Includes your choice of 10 of the following: PING, HTTP, FTP, SMTP, POP, IMAP, LDAP, MYSQL, NNTP, NTP, ORACLE, PGSQL (Postgres SQL), SNMP
 \$10/month per host name

ADVANCED MONITORING Choose 10 from the Basic Monitoring Packages and 5 of the following: Custom TCP Port, HTTP Page String Checking, MySQL Query, Disk Usage, Memory Usage, Number of Users, Process Check, Mail Queues, System Load, Hard Drive SMART Information, File Age
 \$20/month per host name

ESCALATION Our onsite NOC technicians respond to alerts 24/7/365 and provide your preferred escalation. **Email** or **Server Reboot**, free with any monitoring package, **Phone** escalations also available

Our **BACKUP AND DATA RECOVERY SERVICES** work seamlessly within your existing infrastructure.

- Fully automated and customizable, requiring no manual intervention
- Encrypted data available 24/7 via user-initiated recovery
- Rapid, accurate and immediate recovery
- No need for expensive tape media, hardware or software
- Backup agents install easily and data is sent over existing private networks or the Internet
- Compliance with regulations governing electronic data storage is made easy
- Backup data is encrypted; access is restricted to the individual who created the password

**CALL TO CUSTOMIZE A PACKAGE THAT BEST FITS YOUR NEEDS.
 214-442-1111 EXT. 2**

Choose a solution for **DISASTER RECOVERY** and data and network protection before a crisis occurs.

Cold Site

Data center space, power and network connectivity available when you need it. Our engineering and logistical support teams move you in within 24 hours.

Warm Site

Your hardware is installed and bandwidth is pre-configured. When you need it, software and data is loaded and systems are restored.

Hot Site

Flexible bandwidth pricing allows periodic software updates and data synchronization to your backup servers. Switching over is simply a matter of a few configuration changes.

Our **MANAGED FIREWALLS** and security experts help define a security policy that protects your business from malicious traffic before it touches your servers and mission-critical data.

- Dedicated to your hosting environment and offering site-to site and client-to-client VPN and other features
- Managed 24x7x365 by highly-trained security engineers
- Customizable to allow the availability you need while keeping your costs in line

With periodic configuration and policy updates, our firewalls allow you to filter inbound or outbound traffic by packet attribute or state.

- Manage public access to private resources such as host applications and databases
- Utilize address or protocol filtering to examine specific types of traffic based on source, destination or protocol
- Mitigate the effect of DDoS and other direct attacks or suspicious attempts to enter your network

RESERVE BUSINESS CONTINUITY SPACE IN ADVANCE

- Class A office space for your personnel
- IP Phones, PCs and flat screen monitors
- Dedicated access to highly redundant network
- Copier, printers and fax
- Conference rooms, kitchen, cafeteria and convenience store in building and 100s of hotels nearby
- Expert engineers help plan your recovery
- Business Continuity office space located adjacent to our 24 hour data center

