

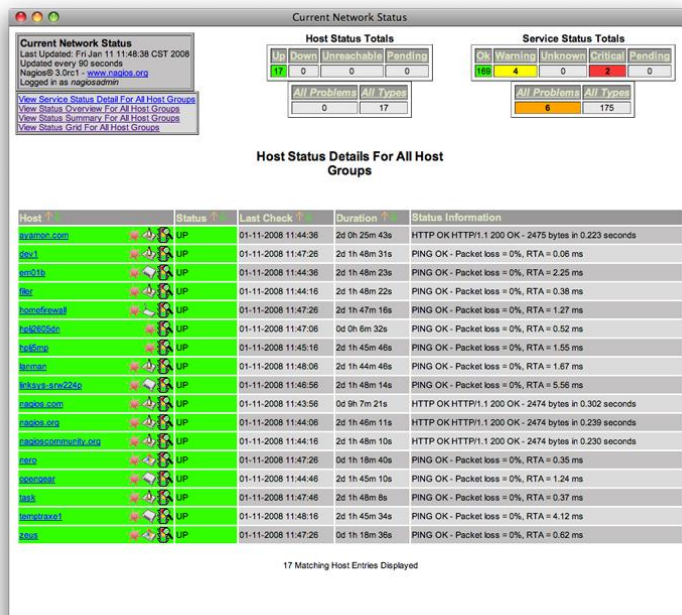
## CoreXchange Network Monitoring – Availability and performance monitoring for your network, servers and applications

Assure the availability and performance level of your critical IT infrastructure. With CoreXchange’s state-of-the-art network operations center, experienced technical staff, and internally developed monitoring, you can be confident that your servers and applications are available to your customers and end-users. You will also be able to identify and respond quickly to any potential systems issues.

**24x7x365 Monitoring.** CoreXchange’s network operation center (NOC) is based in Dallas, Texas and is staffed by experienced technicians and engineers 24 hours a day, 365 days a year. Our internally developed network monitoring and management systems poll your devices and applications to ensure they respond and are performing within pre-defined specifications. Simply select the services you want monitored, and the CoreXchange technical team will take care of the rest. Your system information will be loaded into the CoreXchange network management system, which will include alert thresholds and actions that are set and monitored by our technical staff. Your enterprise can then avoid the cost of purchasing and maintaining complex network management systems, expensive software, and a 24x7x365 staff.

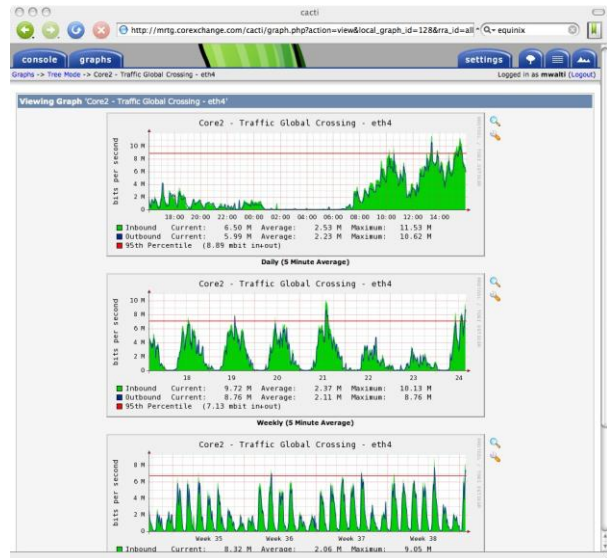
### Key Benefits

- 24x7x365 Monitoring
- U.S. based NOC and Engineering Staff
- Email & Phone Alerts
- Custom Escalation Scripts
- Detailed Trend Reporting
- Customized Support Plans are Available



**E-mail, custom phone alerts and escalations.** Should CoreXchange’s network management systems detect an availability or performance issue, emails will automatically be dispatched to a pre-defined customer escalation list. Phone escalations are also available as an optional service. Our NOC staff can even take corrective actions, such as a server reboot, based on advance customer directives.

**Trend reporting.** Many network and system problems develop slowly over time. CoreXchange performance and trend reporting can help identify issues well before they cause interruptions and outages. Through our easy to use CoreControl customer portal, you can access trend reports and graphs for any of your SNMP-capable devices. Any SNMP variable can be included in the trend reports, including network utilization, network latency, CPU utilization, disk usage, memory usage, chassis temperature, and more.



**Monitoring options.** CoreXchange offers two monitoring options to meet your requirements. Our basic monitoring options allows for monitoring of up to 10 services per host. Advanced monitoring allows monitoring of up to 5 services can be monitored per host

Basic Monitoring (choose up to 10 per host)	Advanced Monitoring (choose up to 5 per host)
Ping	Custom TCP Port
HTTP	HTTP Page String Checking
FTP	MYSQL Query
SMTP	Disk Usage
POP	Memory Usage
LDAP	Number of Users
MYSQL	Process Check
NNTTP	Mail Queues
NTP	System Load
Oracle	Hard Drive SMART Information
PGSQL	File Age
SNMP	
SSH	

**Customized support.** CoreXchange's monitoring and reporting services can be extended to include more customized support options. Customer support options include, coordination and management of 3<sup>rd</sup> party providers, such as telecommunications providers, hardware/software vendors, and consultants. Contact your CoreXchange sales representative for more details.